

# Safeguarding Overview and Scrutiny Committee

**Dorset County Council**



Date of Meeting	11 October 2018
Officer	Nick Jarman – Director of Childrens Services
Subject of Report	<b>Children’s Services Care &amp; Protection Service Improvement Plan</b>
Executive Summary	The Service Improvement Plan (SIP) is the primary mechanism to coordinate and monitor a concerted effort to improve the performance of Dorset County Council Children’s Social Care. The report prepared for September’s Service Improvement Board (looking at August 2018) is enclosed for the information of members.
Impact Assessment:	<p>Equalities Impact Assessment:</p> <p>(Note: If this report contains a new strategy/policy/function has an EQIA screening form been completed?)</p>
	<p>Use of Evidence:</p> <p>The report contains a range of management information, collated into an OBA snapshot. All information comes a verified source.</p>
	<p>Budget:</p> <p>Although there are budget implications from the actions identified in the SIP, the recording of this is beyond the scope of the attached report.</p>
	<p>Risk Assessment:</p> <p>Having considered the risks associated with this decision using the County Council’s approved risk management methodology, the level of risk has been identified as:                      Current Risk: MEDIUM                      Residual Risk LOW                      (i.e. reflecting the recommendations in this report and mitigating actions proposed)</p>

	<p>(Note: Where HIGH risks have been identified, these should be briefly summarised here, identifying the appropriate risk category, i.e. financial / strategic priorities / health and safety / reputation / criticality of service.)</p> <p>Outcomes:</p> <p>A children’s social care service that is performing as a solid ‘requires improvement’, heading towards ‘good’ as judged through quality measures including the audit programme and external inspectors (Ofsted).</p> <p>Other Implications:</p> <p>(Note: Please consider if any of the following issues apply: Sustainability; Property and Assets; Voluntary Organisations; Community Safety; Corporate Parenting; physical activity; or Safeguarding Children and Adults.)</p>
Recommendation	Members are asked to endorse this approach.
Appendices	Service Improvement Plan August report (to the Service Improvement Board)
Background Papers	None
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1.0 The Service Improvement Plan is the primary mechanism to coordinate and monitor a concerted effort to improve the performance of Dorset County Council Children’s Social Care.

The plan is a proactive response to three things:

- a reinvigorated audit programme which commenced in Feb 2018
- the feedback from a JTAI inspection in May 2018
- analysis of the new ILACS criteria against current service performance

It is made up of three components:



**Key Actions (KA)**

- Centrally collated actions which lead to improved outcomes.
- Organised by themed area.
- Actions allocated to a lead.
- SMART



### **Outcome Based Accountability (OBA)**

- Measuring the result of change
- How much did we do?
- How well did we do it?
- Is anyone better off?



### **Risk Management**

- Operation and service level risk related to delivering the SIP
- RAG rated
- Risk Register based on DCC corporate risk matrix

The plan is managed and monitored by a dedicated Project Manager, who distributes and presents updates to the monthly Service Improvement Board. The board, which is chaired by the Chief Executive and is attended by strategic partner agencies, scrutinise progress on the plan and hold senior managers to account for their actions.

The plan was implemented in June 2018, initially focussed on pulling together actions from various pieces of improvement work, thus forming the KA. In July the Service Improvement Board approved a list of management information to form the basis of the OBA. The reporting of this information is being developed for population of September's data.

The August report to the Service Improvement Board is enclosed.

**Nick Jarman**  
**Director for Childrens Services**  
October 2018